Products in our Business Operations product line include:

Real Property Management

Permitting

Advertising

▶ Claims Management

Save millions and mitigate claims with proactive claims management

Dealing with claims and legal risks is a time-consuming process for every city, county, state and federal agency. Whether you're embarking on a new highway project, pipeline or wastewater system, claims for additional costs and time extensions are a standard part of every capital project.

Aurigo's Claims Management product streamlines and automates the process by giving your team all the documentation and history they need for every claim in one easy-to-use online system. Additionally, our predictive analytics help you mitigate claims before they arise, saving capital budgets millions of dollars over the life of the project.

Aurigo's online Claims Management product includes:

☑ **Claims System of Record:**
- Claims history
- Contractor history
- Project history
- Contract initiation history
- Negotiation history
- Search
- Audit trails

☑ **Monitoring & Alerts:**
- Automated email notifications
- Evidence validation rules

☑ **Predictive Analytics:**
- Proactive alerts for similar claims from other projects
- Claim summary dashboard

☑ **Claims Management:**
- Raising incident or liability claims
- Online claims filing
- Online claims status
- Provisions
- Evidence
- Negotiations
- Claims review workflow
- Requests for clarifications
- Notice of claims response
- Payment and receivable tracking
- Approval workflow
- Claims escalation
- Claims settlement terms
- Refunds
- Write-off requests
- Notifications
- Alerts
- Claims analysis
- Internal reviews
- DocuSign electronic signatures

☑ **Document Management:**
- Invoice templates and document generation
- Cost and time breakdowns
- Evidence files

☑ **Mobile Forms & Access:**
- Mobile inspection forms and data capture
- Real-time access to claims, history and evidence from any mobile device

" *We are excited to use Aurigo's enterprise cloud and mobile products to* ***drive greater efficiency, collaboration and automation.*** "

– DAVID WOOLRIDGE | Chief IT Manager, Nevada DOT

aurigo®

BENEFITS

Aurigo's online Claims Management product helps teams at cities, counties, states and public agencies move from reactively managing claims to proactively mitigating claims.

- **Ensure claims submitted by contractors are analyzed and responded to in a timely manner** with online claim submissions, data validation checks, and automated routing to get claims to the right stakeholders for review.

- **Get a holistic view of all claims raised by contractors** with Aurigo's online claims database that includes a full history of all the claims, documentation, evidence, negotiations, approvals and payments made to each contractor.

- **Verify there is sufficient evidence for every claim with standardized evidence** templates, centralized document management, and access to every contract item and term at your fingertips.

- **Leverage predictive analytics on past projects and claims history** to anticipate and proactively mitigate expensive claims on your next capital project.

- **Prevent new claims from being raised** by analyzing historic claims data related to similar projects.

- **Streamline the claims review process for stakeholders** with easy-to-use screens to view, analyze and approve or reject claims.

- **Keep a full record of every claim received** and reviewed by your agency.

- **Analyze the costs and trends** across projects, contractors, sites, etc., with centralized dashboards that give you both the big picture and the details you need to manage claims proactively.

- **Ensure timely processing of each claim** with configurable due dates and follow-up notifications in each step of the approval workflow.

aurigo® MASTERWORKS CLOUD

Aurigo's online Capital Planning product is part of the broader Aurigo Masterworks Cloud suite. Aurigo helps cities, counties, states, agencies and businesses plan, build and maintain their capital programs, infrastructure and facilities.

PLAN
Capital Planning & Portfolio Management

Prioritize, plan and track all of your major infrastructure and capital investments in one place.

- Capital Planning
- Capital Project Management
- Federal Aid Reimbursements

BUILD
Full Lifecycle Construction Management

Manage every phase, contractor, placeholder and inspection for each capital and infrastructure project.

- Estimation & Bidding
- Consultant Service Contracting
- Right of Way
- Contract Management
- Construction Project Management
- Civil Rights & Labor Management

MAINTAIN
Safety, Quality & Maintenance

Ensure new projects meet quality levels and your existing assets are properly maintained.

- Materials Specification & Testing
- Lab Management
- Capital Asset & Facility Maintenance
- Safety & Compliance

OPERATE
Business Operations

Run the day-to-day business of permitting, advertising, leasing and claims in a modern system.

- Real Property Management
- Permitting
- Advertising
- Claims Management

Masterworks Cloud Platform

The Aurigo Masterworks Cloud suite of products is built on the Masterworks Cloud Platform — an enterprise-proven platform that gives you the scalability, performance, security and reliability your teams need, and your IT organization will appreciate.